



Risk Assessment

Visitors to The Original Bowling Company Centres

Centre: **Hollywood Bowl Birmingham Broadway Plaza**

Phone Number: 0844 477 0491

The Original Bowling Company aim to provide a safe environment for all our customers to enjoy themselves, however there are some basic guidelines that need to be followed. These guidelines are detailed below and in The Original Bowling Companies 'How to Be Safe' leaflet.

The Original Bowling Company expect those who bring others to our Centres, whether they be children, disabled, disabled, or have learning abilities, to have undertaken appropriate risk assessments for those that they bring to ensure that the activity / environment is suitable for them and to adequately supervise them while they are in the Centre.

The Original Bowling Company has a 'How to Be Safe' leaflet that includes details on ball selection, safety on the lanes as well as practical information to help our customers enjoy their bowling. This should be read in conjunction with this risk assessment.

The significant hazards that we have identified for our centres are detailed below with the Safe Systems of Work.

If anyone requires a tour of the centre prior to their visit, please contact the centre



Hazard	Safe System of Work
Slips and Trips	<ul style="list-style-type: none"> ★ Sensible shoes must be worn when bowling (closed toed, non-slip sole and no high heels). Bowling shoes are provided at reception. ★ If the soles of the bowling shoes become wet or oily (this will happen if you step beyond the foul line as the lanes are oiled) then ask reception to replace them. ★ All our toilets are regularly cleaned and inspected half-hourly. If the floors are wet, then please contact reception.
Equipment Malfunction/ Balls Stuck on Lanes etc	<ul style="list-style-type: none"> ★ If there are any problem, contact reception. NEVER go beyond the foul line to retrieve balls, etc.
Weight of the Bowling Balls	<ul style="list-style-type: none"> ★ Ensure that the correct weight of bowling ball selected. If bowlers have not bowled before then ask for assistance at Reception. There are also details in our leaflet 'How to Be Safe' ★ Bowling Balls are heavy and may cause damage if dropped or lifted incorrectly. Care is needed when handling Bowling Balls, especially during the initial selection of the correct weight / size of ball.
Ball Returns	<ul style="list-style-type: none"> ★ The bowling balls are returned to the bowler via the ball returns. They should be allowed to stop rolling on the ball return before they are handled. This will prevent fingers being caught in machinery or between the bowling ball that is being returned and other stationary balls on the rack. ★ Never put hands into hands into the ball return machinery, if balls are stuck ask for assistance from reception.
Amusements	<ul style="list-style-type: none"> ★ Assessments of the machines have been done by us and the suppliers of the equipment. Customers should follow rules for individual games and never attempt to rock or move equipment as it may cause injury. ★ Never touch electrical wires or plugs.
Photosensitive Epilepsy from Flickering Light Effects	<ul style="list-style-type: none"> ★ Flickering lights are used as part of the 'Extreme Bowling'.
Fire	<ul style="list-style-type: none"> ★ If the fire alarm sounds, please leave the building by the nearest available fire exit. <p>Assembly Point is: Outside the front of the building</p>
Accidents	<ul style="list-style-type: none"> ★ Please contact reception as they can organise first aid and ensure that the accident is recorded.
Smoking	<ul style="list-style-type: none"> ★ Smoking is not permitted in the centre.